



OREGON DEPARTMENT OF EMERGENCY MANAGEMENT

Replacing Vital Documents After a Wildfire in Oregon

Wildfires can destroy homes, vehicles, and important documents. If you've lost essential records, here's how to replace them:

Oregon Vital Records

What you can replace:

Birth, death, marriage, and divorce certificates.

How to request:

You can order replacements online, by mail, or in person. For marriage certificates, contact the county clerk's office in the county where the marriage took place, as they may issue those directly.

Contact:

Oregon Health Authority – Vital Records

📍 800 NE Oregon Street, Portland, OR 97232

📞 971-673-1190

🌐 <https://www.oregon.gov/oha/PH/BirthDeathCertificates>

Oregon Driver Licenses, ID Cards, Vehicle Titles

Agency: Oregon Driver & Motor Vehicle Services (DMV)

What you can replace:

Driver's license, ID card, vehicle registration, titles, plates.

How to request:

Schedule an appointment or complete forms online.

Contact:

📞 503-945-5000

🌐 <https://www.oregon.gov/ODOT/DMV>

Commercial Driver Licenses and Vehicle Credentials

Agency: Commerce and Compliance Division (CCD)

What you can replace:

Commercial driver license (CDL), trip permits, weight-mile tax credentials.

Contact:

 503-378-5849

 <https://www.oregon.gov/ODOT/MCT>

Voting and Election Records

What you can update:

Voter registration, address, or request a replacement ballot.

Contact:

Your County Elections Office

 <https://sos.oregon.gov/voting/pages/default.aspx>

Federal Documents

Social Security Cards

Request a new card online at [SSA.gov](https://ssa.gov), or complete an application and bring it to your local Social Security office with valid ID.

 800-772-1213 (TTY 800-325-0778)

Medicare Cards

Request a replacement by calling Medicare, visiting your local Social Security office, logging into your account at ssa.gov, or visiting [Medicare.gov](https://medicare.gov).

 800-633-4227 (TTY 877-486-2048)

Passports

If your valid U.S. passport was lost due to a disaster, you may qualify for a free replacement. Visit the U.S. Department of State for instructions.

 <https://travel.state.gov>

Permanent Resident Cards (Green Cards)

Start the replacement process by completing Form I-90 online or by mail at [USCIS.gov](https://uscis.gov).

Military Records

Request duplicate military service, medical, or health records through the National Archives.

 <https://www.archives.gov>

Financial and Household Records

Proof of Address/Residency

Contact your utility provider for a recent bill.

Insurance Policy Information

Call your insurance agent or company to request a copy of your policy and Declaration Page.

Federal Tax Records

 Call the IRS at 800-829-1040

 <https://www.irs.gov>

Medical and Prescription Records

Contact your doctor, clinic, or [pharmacy](#). Most records are available electronically.

Real Estate and Property Records

Contact your County Assessor's Office, real estate agent, escrow officer, or mortgage company.

U.S. Savings Bonds

Report lost or damaged bonds and request a replacement at <https://www.treasurydirect.gov>